



A HISTORY OF IMPACT

45 YEARS OF STRENGTHENING OUR COMMUNITY

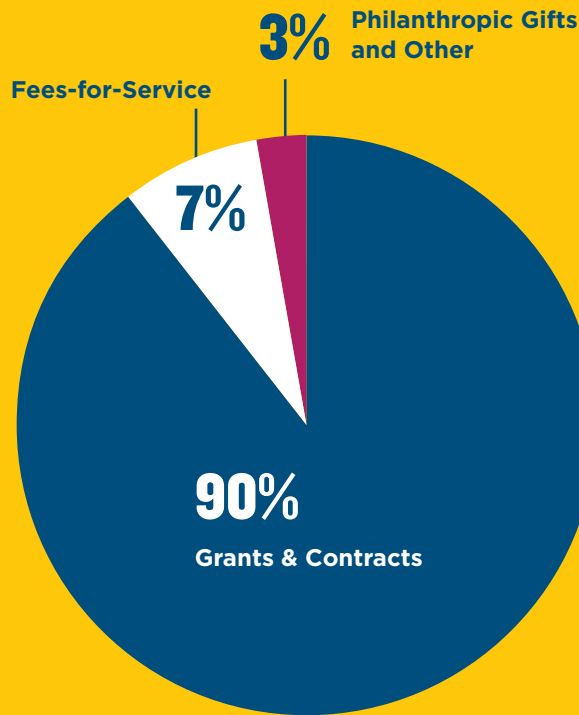


CORA Services 2016 Community Report

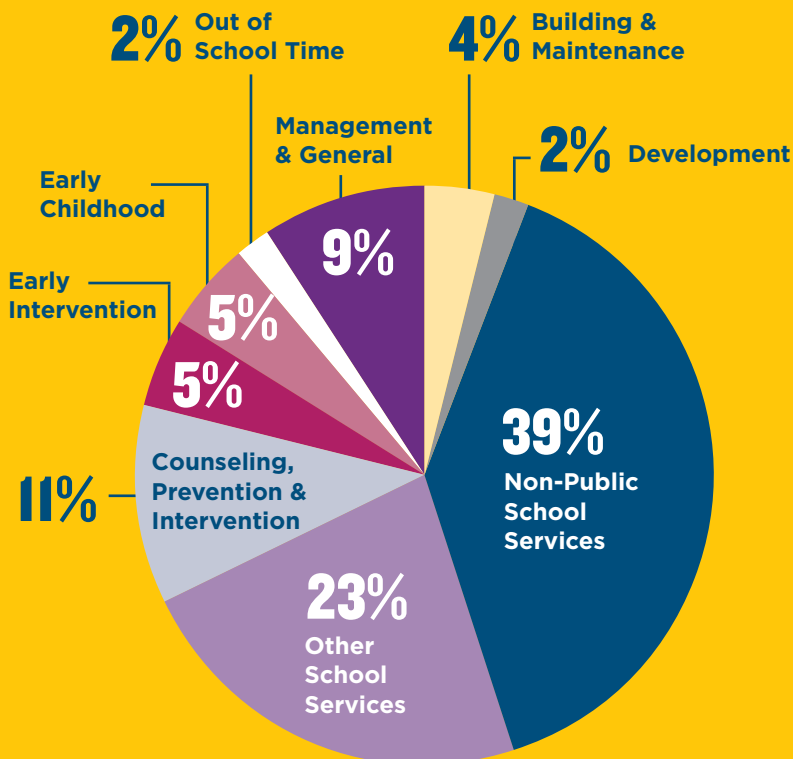
FY 2016

(July 1, 2015 – June 30, 2016)

REVENUE: \$18,253,938



EXPENSES: \$17,992,513



2016

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What a year it has been for CORA!

When I last addressed you in the form of a Community Report, CORA was experiencing a leadership transition and the state of Pennsylvania was entering five months of a budget impasse.

In July of 2015, as I assumed the role of Chief Executive Officer of CORA Services, I intended to focus on the needs of our staff and explore potential opportunities to grow and develop our services. The reality of the past year was quite different. We encountered considerable challenges and momentous successes as we, together as a staff and community, shepherded a bold new era for this agency.

In my message last fall, I asserted that CORA was “positioned to continue to meet the needs of the changing environments in which we work and advocate for more than 16,000 children each year in more than 160 schools, in three counties and two states”. In the past 12 months, I am proud to say, that these words were proven true over and over again, despite reduced resources and other significant challenges.

As nonprofit social service agencies and schools anxiously awaited news of a budget compromise in Harrisburg, CORA's leadership team and Board of Directors held countless meetings with partners, providers, politicians and supporters to thoughtfully determine the most appropriate and effective way to serve the critical needs of the community.

**IN EVERY MEETING,
DISCUSSION AND DECISION,
CHILDREN AND FAMILIES
REMAINED AT THE HEART OF
THE MATTER.**

The budget impasse affected the organization from an operational standpoint, but thanks to the staff team that always keeps children as the focus of their work, the agency absorbed most of the impact and protected the programs on which the families we serve have come to rely. The experience CORA's staff and Board have had over the past year will most certainly shape our strategy and vision for the current year and beyond.

I am extraordinarily proud of the exceptional, life changing work our staff has been able to accomplish and I believe you should be equally as impressed. With your support, CORA is making a significant impact in the lives of the more than **18,000 children and families** we serve. Many of these programmatic and agency highlights are included in this report.

Now, in the midst of CORA's 45th year of service, the agency has embarked upon a strategic planning process that will chart our course for the next three years for how we approach infrastructure and program expansion to address community needs. With the guidance of an experienced facilitator, the strategic planning process uses the direct input of more than 150 key stakeholders and our collaborative spirit to build on CORA's greatest strengths. We have embraced this process with open hearts and minds.

As we look toward 2021, CORA's 50th year milestone anniversary, we are beginning to conduct careful examination of, and pay special respect to, our roots — especially the cornerstone of our work, Sister Charity Kohl and the Sisters of the Good Shepherd.

The best interests of the communities of Philadelphia, Delaware and Camden counties, served by CORA employees every day, are at the heart of all that we do. I am lucky to be continually motivated by our clients and students — inspirational examples of personal challenge and triumph — and our dedicated staff who are consummate professionals and experts in their fields, using creative collaborative partnerships to help those we serve achieve personal success.

This agency was built on the determination of one woman, lifted by many, to serve the multitudes. CORA remains true to her mission to this day. Thank you for all you have done and will continue to do to help us honor the memory of Sister Charity Kohl for years to come.



AnnMarie Schultz
President & Chief Executive Officer





SCHOOL SERVICES DIVISION

EMPOWERING CHILDREN

from preschool
through 12th grade

MAXIMIZING POTENTIAL

with individualized support
through related services to
provide each child with the
capacity to experience success
and opportunities in and out
of the classroom

Early Years Preschool Program

CORA operates two Early Years programs located in Fox Chase and at La Salle University. At each campus, CORA provides an enriching preschool curriculum for children ages 2 1/2 to 5 years of age. Children in this program enhance their early learning skills through hands on experiences, social interaction and purposeful play. During the 2015-2016 school year, the Early Years Fox Chase and La Salle programs provided a preschool experience to approximately 225 children. Both preschool programs are Keystone STAR 4 sites.



Approximately **225** children were
provided with a preschool experience

Early Intervention Services

In the Early Intervention program CORA provides Speech/Language Services, Occupational Therapy and Special Instruction to children ages three to five years of age to assist them in reaching their developmental milestones. The CORA therapists focus on therapy that is designed to meet the individual goals of each child.

During the past year CORA provided:

700 ...Early Intervention services to
410children including Speech/
Language Services, Occupational
Therapy and Special Instruction in
12preschools, daycares and
specialized programs across
Philadelphia.

CORA provided

38,400

SERVICES TO

18,400

NON-PUBLIC SCHOOL STUDENTS

REPRESENTS A 60% INCREASE
IN STUDENTS SERVED

Nonpublic School Services Program

Under Act 89, CORA provided services in an additional 20 non-public schools in Philadelphia during this fiscal year bringing our total to 62 schools served. The services include: Counseling, Education, Speech/Language Services and Psychology. During this year, CORA provided 38,400 services to 18,400 students.

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Chichester School District Services

CORA provides related services to the students in the 6 schools within the Chichester School District — Boothwyn, Hilltop, Linwood, Marcus Hook, Chichester Middle School and Chichester High School. Services include Psychology, Speech/Language Services, Occupational Therapy, Physical Therapy and Hearing Services to 400 students in the district. CORA also provided Personal Care Assistants (PCA) to 40 students in the past academic year.

440
CHICHESTER
STUDENTS



2,250
CHARTER SCHOOL
STUDENTS

Charter School Services

CORA provides related services to students in 19 Charter Schools in Pennsylvania and New Jersey. These services include Speech/Language Services, Occupational Therapy, Physical Therapy, Hearing Services and Psychology. CORA provided services to 2,250 students in Charter Schools.

COMMUNITY SERVICES DIVISION

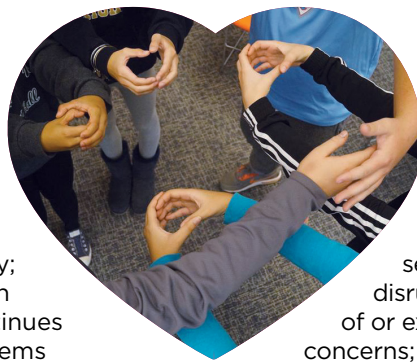


CORA's Community Services Division serves the community-at-large with a special emphasis on assisting children, youth and families who have higher risks for developing dependency, delinquency, truancy, or behavioral health concerns.

The Sisters of Good Shepherd began their mission in the 19th century to serve those living in the margins of society. The Sisters founded CORA in the 20th century to continue the mission of service and with an emphasis on Family Advocacy; the first and oldest CORA intervention program. In the 21st century, CSD continues the mission of both. Advocacy in systems and social/public policy has grown as quickly as service as CORA gives voice to those in the gaps particularly in the areas of unmet human needs, basic social/behavioral health services and equitable access to these services.

CORA's highly qualified and credentialed staff provide a variety of specialized services including:

- Assessment
- Counseling for Prevention
- Intervention
- Treatment
- Case Management
- Out of School Time
- Summer Camp Programs



Services focus on family strengthening, substance use and mental health issues and overall risk reduction and wellness promotion in families and communities.

Many clients presenting for CSD services are experiencing distressed or disrupted family life and structure; histories of or exposure to substance use; mental health concerns; exposure to violence and traumatic events; challenged or compromised parenting capacity and skills. Children's behavioral reactions to these stressors often include disruptive, delinquent, truanting behaviors, or other acting out responses. Departmental staff work with clients to reconcile personal/family differences, identify/mitigate family and personal stressors; and strengthen relational and resiliency skills in support of developing skills for positive living. Out of School Time (OST) staff provide secure, safe and enriching care and activities to meet parents' child care needs in the all-important afterschool hours.

Expansion of client services based on emerging family/community needs and continued solid return on investment has increased CSD's service reach in assessment, case management and prevention/intervention presence in 65 school and community sites.

CSD programs funded through City and State sources helped to provide 21,982 services through 34,398 contacts to 1,936 clients and 869 callers for resource assistance.

SERVICES INCLUDED:

Alcohol and other drug (AOD) treatment counseling, case management, recovery support

to 152 adult and adolescent clients and families; intervention counseling and resiliency enhancement supports to 142 adolescent clients

Student Assistance Program

services to students and schools included completion of screening and needs assessments/referral assistance to 625 students and families in 65 locations

Provided needs assessments/referral assistance to

625
STUDENTS → *in* → **65**
LOCATIONS



Individual, family and group supportive counseling

services were provided for 289 Family Intervention, Juvenile Justice and Parenting Collaborative clients; 1,215 Truancy Services clients, 132 clients in Lifeline Pregnancy services and 228 clients in mental health treatment services.



Family Fun Festival

CONNECTING WITH THE COMMUNITY

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CHAMPIONS FOR CHILDREN CELEBRATION

@ The Union League of
Philadelphia

For 45 years, loyal supporters and friends of CORA have gathered the week of Thanksgiving to give thanks to those who have championed our mission. Each year honorees are chosen in three categories; Civic, Corporate and Classroom, because of their dedication to CORA or because they epitomize the work we strive to accomplish.

In November of 2015, we celebrated several incredible individuals for their noteworthy impact on the CORA community. CORA is grateful for the time, talent and resources they have devoted to helping us support children and families in the Philadelphia Region.

Civic Champions: James Harron, Robert McElhenny & Michael Schell

It is with sincere gratitude that we congratulate and thank these longtime CORA employees and staples of the organization! Their dedicated years of commitment to CORA Services have been instrumental in creating a brighter future for our organization and our clients.

Corporate Champion: Pat Eiding, President, AFL-CIO Philadelphia Chapter

Pat Eiding's leadership in the Philadelphia community and partnership with CORA are to be commended — the connections he facilitated for CORA have greatly impacted our ability to provide quality services to local families.

Classroom Champion: Shannon Fritz, St. Hubert High School, Class of 2016

Shannon Fritz embodies the qualities of leadership, faith, compassion, optimism, courage and call to service which Sister Charity held dear. CORA is so proud of her accomplishments and wishes her the best of luck as she goes on to pursue a college degree.



FAMILY FUN FESTIVAL

@ CORA Services

CORA's Family Fun Festival brings local families and businesses together for a day of activities, games, food, and awareness of the serious issues families face and the resources that are available to them. Our passionate and driven staff host members of the community for an occasion that is both fun and extremely informative. Guests will receive information about the educational, counseling and referral services CORA can provide while enjoying music, games, inflatables, a talent showcase, prizes, food trucks and good old Northeast Philly camaraderie.

CORA FOR KIDS GOLF CLASSIC

@ Philmont Country Club

The CORA for KIDS Golf outing is one of CORA's main fundraisers enabling us to continue to provide quality education, counseling and guidance to children and families, helping them overcome emotional, academic and social challenges.

In June of 2016 CORA was ecstatic to have the support of Camp CORA alumnus, Rob McElhenney, Danny DeVito, and the rest of the cast of *It's Always Sunny in Philadelphia*. Also supported by WMMR's The Preston and Steve Show and Iron Hill Brewery, the 2016 Golf Classic dinner and auction was an event to remember, raising more than \$60,000 to benefit CORA's programs and services.

We look forward to seeing you in 2017! Save CORA's Dates to Remember, printed on the back cover, in your calendar now!

For more information about sponsorship opportunities or registration for any of CORA's events, please call Institutional Advancement at (215) 701-2536 or email Caring@coraservices.org.

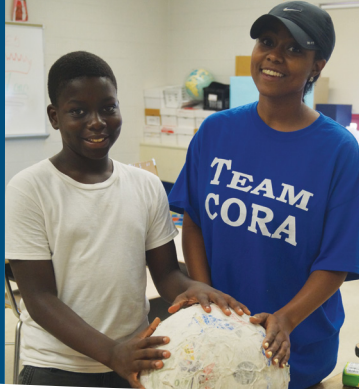


Champions for Children Celebration



CORA for KIDS Golf Classic

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Children are at the heart of the matter.



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CORA is grateful to every individual, organization and business that generously made gifts to support our mission. This list recognizes donors who contributed between July 1, 2015 and June 30, 2016.

Thank you!





CORA Services, Inc.

8540 Verree Road
Philadelphia, PA 19111

2017 DATES TO REMEMBER

**FAMILY FUN
FESTIVAL
Saturday,
April 22, 2017**

**CORA FOR KIDS
GOLF CLASSIC
Monday,
June 26, 2017**

**CHAMPIONS FOR
CHILDREN
Tuesday,
November 21, 2017**

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