

Ricardo Ayala

Community Outreach Specialist

Philadelphia, PA

rayalafirst@gmail.com

267-345-8917

Motivated to maintain customer's satisfaction, meet company's deadlines and contribute to company's success.

Work Experience

Field Interviewer

Temple University - Institute For Survey Research - Philadelphia, PA
August 2017 to Present

Professionalism when directly engaging with the public.
Finding my own contacts.
Coordinated phone and in person interviews.
Presenting informational materials promoting a certain product or cause.
Walking door to door.

Canvasser - Door to Door Sales

ANC Home Health Services - Philadelphia, PA
December 2016 to August 2017

Recruited community members as new costumers.
Communicated with people of all ethnic and cultural backgrounds daily.
Addressed questions about medicare and medicaid.
Answered front desk calls using correct salutations and telephone etiquette.

Canvasser / Team Leader

Field Works - Philadelphia, PA
August 2016 to November 2016

Going door to door without making appointments.
Recorded house to house canvassing records.
Meeting a set quota each day.
Working in all weather conditions.

Security / Concierge

OPS Security Group - Philadelphia, PA
January 2016 to August 2016

Checked passes and credentials of people seeking to enter property.
Answered front desk calls using correct salutations and telephone etiquette.
Patrolled industrial and commercial premises to prevent and detect signs of intrusions and ensure security of doors, windows and gates.
Continuously Monitored Security cameras, fire and alarm systems.

Education

Integrated Systems Technology

Community College of Philadelphia - Philadelphia, PA

August 2014 to February 2015

Skills

Outlook, Power point, Word, Excel

Certifications/Licenses

Customer Service Certified

October 2002 to March 2003

Additional Information

Bilingual (Spanish)

Reliable

Organized

Work well as a Team Member