

## SUMMARY

Strong background in image, web, and copy editing, combined with attention to organizational detail, desire for continual learning, and ability to work well independently or as part of a team.

## SKILLS

- **Technical Languages** – HTML, CSS
- **Photo, Video, and Web Editing** – Photoshop, Illustrator, InDesign, Premiere, Dreamweaver
- **Web Management Systems** – Ektron, EpiServer, Google Analytics, Salesforce
- **Copyediting and Proofreading**
- **Microsoft Word, Excel, Outlook**

## PROFESSIONAL EXPERIENCE

DREXEL UNIVERSITY ONLINE, Philadelphia, PA

**Website Producer** — 2013-Present

- Create/maintain web pages for 150+ academic programs, ensuring content accuracy and design consistency
- Research, recommend, and implement best practices for user experience and content strategy
- Conduct competitor research, usability testing, and website traffic analysis
- Collaborated with graphic designers and web developers to launch multiple full website redesigns
- Meet with internal stakeholders to keep informed of company needs and student trends
- Audit web pages for SEO and link integrity

**Applicant Services Associate** — 2006-2013

- Communicated with prospective students via phone and email about the application process, maintaining an active knowledge of all current online programs
- Managed approximately 500 application files at a time, keeping accurate records of supporting documents through data entry, virtual filing, and exception reporting
- Assisted in new systems beta testing, creating email templates, and training new hires

PLAID CORE PRODUCTIONS, Philadelphia, PA

**Novelist, Filmmaker, Designer, Marketer** — 2005-Present

- Wrote and published a novel, *Now That We're Adults*, which received a starred review in Booklist
- Wrote, directed, photographed, and edited four independent films
- Designed promotional art and websites
- Managed event planning, crew schedules, technical logs, and advertising
- Copyedited manuscripts for other authors

## EDUCATION

**ARCADIA UNIVERSITY, Glenside, PA**

BA in Video Communication, Magna Cum Laude