#### La'Queena Ferguson

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#### **OBJECTIVE**

To effectively utilize the skills I have acquired during my work and education experience.

#### **EDUCATION**

Indiana University of Pennsylvania (IUP) Indiana, PA Bachelors of Arts in Criminal Justice **August 2011-May 2015** 

#### WORK EXPERIENCE

### WES Health System 1315 Windrim Avenue, Philadelphia, PA October 2017- June 2018 Behavioral Health Worker (Temporary position):

- Provides mental health interventions to a range of consumers. Monitors consumers' behaviors emphasizing prevention rather than intervention.
- Supervises/monitors activities of child/adolescent in accordance with the behavioral plan with the emphasis on prevention rather than intervention.
- Prevents crisis situation however when necessary deescalate children in crisis.
- Collaborates with school personnel, and unique caregivers as directed by the Clinician.
- Completes and submits progress notes, encounter data, outcome data as required.
- Assists Clinician with groups.
- Inputs outcome data into computer system and collects outcome data for consumers
- Completes all paperwork within specified time frames.
- Adheres to WES' Code of Ethics and comply with State Mental Health Code, attends trainings as required by WES. and complies with WES' standards for service delivery.

# Diakon Youth Services 105 W. 3<sup>rd</sup> Street Media, PA Case Manager:

March 2016- Present

- Managed a caseload of juvenile offenders and monitor youth within the community.
  - Weekly visits to the youth's home and school; including meetings with probation officer and school personnel.
  - A range of efforts focused on accountability, including random drug and alcohol screenings, curfew, truancy calls, electronic GPS monitoring and community service projects.
  - Frequent communication with juvenile probation officers, including immediate contact for violations, weekly telephone updates.
  - Provided weekly and monthly documentation to juvenile probation officers of youth's progress.
  - Provided court reports; attendance at court hearings, as well as education and treatment meetings.
  - 24-hour crisis intervention.

# Progressions Behavioral Health 3300 Henry Ave, Philadelphia, PA Therapeutic Staff Support: August 2015- May 2016

- Provide one-on-one behavioral interventions to client in a classroom.
- Assist parent/caregiver and/or teacher with implementation of behavior plan.
- Monitor client's behaviors emphasized in the treatment plan.
- Completed weekly paperwork of client behavior.
- Attended monthly treatment team meetings with client, family, and treatment team.
- Attend weekly supervision with Masters-level mental health professional.
- Comply with all BHRS policies.

### NHS Human Services 27 E. Mt Airy Avenue Philadelphia, PA Therapeutic Staff Support: June 2015-March 2016

- Provided one to one intervention in the classroom to to child/adolescent according to the treatment plan.
- Completed weekly documentation of interactions/interventions according to the agencies standards.
- Supervise/monitor activities of the child, with only emphasis placed on identified problems.
- Attended supervision with Master's level clinicians and attended treatment team meetings.
- Carry out all duties in a responsible, professional, and ethical manner, upholding the values of NHS.