PAIGE WATSON

7028 Clinton Rd, UPPER DARBY, Pennsylvania 19082 | H: 412-552-8215 | ptiffanyw@yahoo.com

Summary

Dedicated Customer Service Representative motivated to maintain customer satisfaction and contribute to company success.

Personable and deadline-drive Customer Service Representative experienced in working in a fast-paced environment. Solid team player who offers a positive and cooperative attitude.

Skills

- Results-oriented
- Quick learner
- Credit card payments
- Customer service
- Active listening skills
- Staff training and development

Experience

- Asked open-ended questions to best understand client needs and determine the best travel offerings.
- Took payments via credit and debit cards and handled all sensitive information with professionalism and discreteness.
- Responded immediately to clients' questions, issues, and complaints and found effective solutions when required.

Education and Training

Associate of Applied Science, behavioral science for health professionals

Delaware County Community College — Media, PA

Associate of Applied Science, Psychology Wilmington University — New Castle, DE

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