

LORENZO ALLEYNE JR.

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Professional Summary

Versatile Case Manager with expertise in behavioral and mental health environments. Hardworking and dedicated to top outcomes. Excellent time manager, communicator and problem solver. Talented Case Manager adept at handling high caseloads without sacrificing quality of care. Able to operate in high-pressure environments while recommending the best resources and courses of action to benefit patient needs and return each to optimal quality of life.

Skills

- Documentation proficiency
- Case management
- Interdisciplinary collaboration
- Charting and clinical documentation
- Needs assessment
- Treatment planning
- Patient management
- Patient assessments
- Progress evaluations

Work History

Case Manager, 11/2018 to Current

Montgomery Co. ACT Team – Norristown, PA

- Identified care needs of individual patients and coordinated responses based on physician advice, insurance limitations and procedural costs.
- Consulted with clinicians to devise and manage effective ongoing care plans for at-risk patients.
- Evaluated treatment plans against individual goals and healthcare standards.
- Updated patient charts using Credible, Pelican , and HMIS database to input data such as medications and behavioral observations to keep records current and support accurate treatments.

Psychiatric Technician-(Part Time), 08/2018 to Current

Quality Care Options LLC – Willow Grove, PA

- Counseled and mentored clients on substance use and life choices.
- Applied interventions when necessary, including clients wanting to leave against medical advice (AMA).
- Took and monitored vital signs, administered medications and managed patient behavior.
- Facilitated on-going assessment of patient and family needs and implementation of

interdisciplinary team care plan.

Psychiatric Technician, Behavioral Health Worker, Case Mgr., 10/1989 to 06/2017

FMA Professional Resources – Abington, PA

- Recommended continuing care and medications to clients and communicated with family members on treatment and discharge plans.
- Took and monitored vital signs, administered medications and managed patient behavior.
- Ensured that clients and families were treated with respect and dignity.
- Cooperated and communicated effectively with physicians to ensure client satisfaction and compliance with set standards.
- Led planning and achievement of goals and objectives consistent with agency mission and philosophy.

Residential Counselor, 12/2012 to 09/2016

Axion LLC – Conshohocken, PA

- Assisted residents with transitioning into new living environment and maintained strong relationships with residents.
- Supported personal needs of residents dealing with diverse conditions.
- Conducted daily welfare checks and ensured that all resident needs were met by coordinating with facility staff.
- Provided emotional support and counseling to residents coping with loss and created and developed bereavement groups.

Therapeutic Support Specialist/Behavioral Health Worker, 01/2013 to 07/2016

Staffmore LLC – PHILADELPHIA, Pennsylvania

- Worked with clients to improve life choices and maximize benefits of programs.
- Educated potential participants on available services and processes to engage in program.
- Detailed program operations and participant activities with comprehensive recordkeeping.

Program Coordinator, 01/2011 to 12/2014

Street To Street Community Services Inc. – Wilmington, DE

- Provided ongoing direction and leadership for program operations.
- Devised, implemented and monitored program plans and schedules.
- Assisted with community resources, including healthcare, mental health, appointment scheduling, insurance and food stamps.
- Coordinated work between multiple departments.

Senior Social Worker, 07/2009 to 12/2012

Episcopal Community Services – PHILADELPHIA, Pennsylvania

- Maintained regular contact with clients, including visiting clients' homes.
- Collaborated with court, law enforcement and community providers.
- Counseled individuals and families regarding mental health, substance abuse, physical abuse and rehabilitation issues.
- Delivered comprehensive therapeutic services to children, adolescents and adults involved with child welfare and prevention services.

Program Coordinator, 08/1996 to 12/2012

Newlife Recovery Centers – PHILADELPHIA, Pennsylvania

- Orchestrated smooth and efficient program development by collaborating cross-functionally across departments.
- Provided ongoing direction and leadership for program operations.
- Evaluated program operations, successes and deficiencies to identify concerns and recommend strategies to enhance processes and elevate results.
- Established goals and created action plans to achieve goals.
- Managed, motivated and directed staff to align operations with the overall organizational mission.

Substitute Teacher, 09/2001 to 06/2009

Philadelphia School District – PHILADELPHIA, Pennsylvania

- Administered standardized assessments with strict requirements and documented information in permanent records.
- Collaborated with teaching staff to devise and implement coordinated educational strategies and student support networks.
- Followed classroom plans left by class teacher to continue student education and reinforce core concepts.
- Assisted students of all ability levels develop life-long learning skills and good study habits.

Probation Parole Officer, 08/1986 to 08/1989

Philadelphia County Probation And Parole Department – PHILADELPHIA, Pennsylvania

- Collaborated with institutional staff, area law enforcement, mental health boards, county attorneys and treatment providers.
- Suggested special community service rehabilitation programs to help further support offenders.
- Conducted pre-sentence investigations by doing in-depth research and compiling police reports.
- Served as court liaison by attending court hearings and presenting reports and recommendations.

Education

High School Diploma

Randolph Macon Academy - Front Royal VA 22630

U.S. Air Force ROTC Program, college preparatory High School. Graduated 1st Lieutenant and Who's Who of American HS students

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Bachelor of Science: Criminal Justice

Shippensburg University of Pennsylvania - Shippensburg, PA

Certificate: Forensic Psychology

Temple University - Forensics Case Management Institute - Philadelphia, PA

Counselor Education

Antioch University - Yellow Springs, OH

35 Accumulated Graduate Credits.

Graduation pending: 2020