

Samantha C Walsh

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EXPERIENCE

Petco , 9717 Roosevelt Blvd , Philadelphia, PA 19114

Companion Animal Leader/ Department Manager

March 2018-

Responsible for the health, welfare, and care of all live animals including; reptiles, small animals, birds, and aquatic life. Follows guidelines and policies of proper feeding, care, and looking for any signs of poor health of all animals. Adheres to a specific Veterinary protocol for sick animals. Efficiently orders live animals. Accountable for all merchandise in the Companion Animal departments. Responsible for maintaining the Companion Animal's budgeted sales goals, gross margin, animal/merchandise shrink levels, managing inventory levels and supply costs. Reports budgeted expense rates and budgeted contributions for each fiscal week. Works with other department leaders on a daily basis to ensure proper animal care and in stocks. Leads, supervises, and guides all store partners in providing good service and proper animal knowledge to store guests.

Pet Valu, 2550 Grant Ave, Philadelphia, PA 19114

Sales Associate/Key Holder

July 2017-March 2018

Delivers excellent customer service that ensures sales and customer satisfaction. "Pet Expert"; extensive knowledge on animal nutrition and health. Communicates with customers to recommend products and fulfill their needs. Makes sure sales area is neat and stocked.

Shoprite, 9910 Frankford Ave, Philadelphia, PA 19114 -

Shoprite From Home Clerk

March 2017-July 2017

Takes customers orders off of the Shoprite website, personally shops the order and communicates any issues with the customers. Exports orders, packs it safely and prepares for deliveries or pick-ups. Bills the order, transports to the customer's car and takes payment while providing the best customer service possible.

Legal Cost Control, 255 Kings Hwy E, Haddonfield, NJ

08033 - Data Entry Clerk

November 2016-February 2017

Processed legal files in a delimited format within Microsoft excel. Uploaded invoices to a proprietary database.

Boscov's, 200 Neshaminy Mall, Bensalem, PA - Sales Associate

SKILLS

Great communication and interpersonal skills

Types 75 WPM

Exotic Animal Care

Animal Nutrition

4 years customer service experience

Management

Schedule Making

Computer; Microsoft Suite

AWARDS

Honors Society- Community College of Philadelphia

Dean's List - Community College of Philadelphia

August 2016-December 2016

Demonstrates great customer service skills, stocks merchandise, ensures floor is organized and safe. A part of the lingerie department of the store; measures for bras and other undergarments, along with special ordering items for customers. Experience in cash handling and POS.

EDUCATION

Burlington County Institute of Technology, Westampton, NJ— *Diploma*

September 2012 - May 2015

2.5 GPA.

Major in Veterinary Science

Community College of Philadelphia, Philadelphia, PA

September 2015 - September 2016

3.3 GPA,

Major in Behavioral Health and Human Services

