#### LA' SHAE TIMOTHY

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\*Security clearance

## **Career overview**

Organized self-starter who works well independently to get the job done to the satisfaction of the client. Detail-oriented professional with superb people skills. I am also Skilled at providing exceptional service and proficiently managing store inventory to maximize customer satisfaction and sales. Efficient and accurate employe who takes initiative and has an innate drive to succeed. I am Highly motivated and looking to expand knowledge, skills, relationships and team building. Quality and service Professional with strong communication skills, Good telephone etiquette, Adaptability and Multi-tasking ability. I have Very Friendly demeanor, Time management skills, Creative problem solver, and a very quick learner.

# Core strengths

- Strong organizational skills
- Customer service expert
- Energetic work attitude
- Seasoned in conflict resolution
- Active listening skills
- Courteous demeanor

# **Employment**

# Contract worker/inventory specialist GVI /The navy yard Philadelphia Pennsylvania 2/2018 Current

- Taking Inventory of all material in the warehouse
- receiving materials
- packaging and shipping out Material

#### **Direct Care Worker**

#### Maxim Healthcare (Homecare Services) Bala Cynwyd Pennsylvania 1-2017/ 2-2018

- Care for patients by changing bed linens, washing and ironing laundry, cleaning, or assisting with their personal care.
- Plan, purchase, prepare or serve meals to patients or other family members, according to prescribed diets.
- Accompany clients to doctors office or other trips outside the home, providing transportation, assistance, and companionship.
- Direct patients in simple prescribed exercises or in the use of braces or artificial limbs.

### **Brand Ambassador**

## 24Seven Inc/ Philadelphia National Airport 1-2016/ 5-2016

- Checked members and guests in promptly for their appointments.
- Prevented store losses using awareness, attention to detail and integrity.
- Cross-trained and provided back-up for other customer service representatives when needed.
- Worked as a team member performing Guaranteed positive customer experiences and resolved all customer complaints.
- product assistance and cleaning.

# **Educational background**

Majored in psychology

Community College of Philadelphia Philadelphia

High school diploma

William L Sayre class of 2014

## Skills

- Certified in CPR and AED
- Scheduling appointments
- Excellent customer service
- Staff development
- Answering phones
- Multi-tasking