

# Michael Moton

Lawn Technician

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**DOB:**  
1993-01-05

**Linkedin:**  
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**Areas of expertise:**  
Microsoft Excel and Microsoft Word  
Conflict Resolution  
Decision making  
Adaptability  
Ability to read customers  
Leadership and Teamwork  
Social Media Literacy  
Resiliency  
Willingness to learn  
Creativity

**Certifications:**  
Pesticide Applicator.

Highly motivated lawn care technician with over 2+ years experience and 7+ years in the customer service industry. Certified pesticide applicator and the face of the Naturalawn franchise. I am currently seeking a growth opportunity where I can leverage my leadership qualities and customer satisfaction abilities. I am currently pursuing a degree in Electrical Engineering.

## Experience

2016-03 – **Lawn Technician**

Present *Naturalawn of America*

- Thoroughly and accurately diagnose lawns for turf damaging pests and diseases
- Z – Spray operator that manages a designated route of customers
- Surpasses company weekly goal by 20% on a consistent basis
- Trained 5 new employees that made it pass the 90-day mark.
- Door to door canvassing throughout the winter. \*Highest lead generator\*
- Call center sales training (90-day experience)
- Finds solutions and reduces problems

2011 – 11 **Dining Room Server**

*Beaumont Retirement Home*

- Provided an extraordinary experience for residents dining in while delivering phenomenal customer service.
- Managed roughly 3-5 tables at once per night with little assistance
- Improved attention to detail and listening skills.
- Answered any questions that were asked while giving recommendations based upon customers preferences

2015 – 02 **City Carrier Assistant**

*USPS*

- Able to work under any weather condition and preform effectively
- Able to stand, walk, and carry light to heavy objects for numerous hours without any supervision or assistance
- Worked as a team when carriers needed help

2013 – 03 **Security Guard**

*US Security Associates*

- Answer and transfer phone calls to appropriate office.
- Direct Patients to designated areas while remaining aware of any threats
- Managed the front desk during the day and patrolled hospital overnight
- Searched patents though hospitals database

## Education

2017 **Community College of Philadelphia**

- Finishing associates in Liberal arts with a 3.0 major and will be transferring to Temple University to study Electrical Engineering in the fall of 2018