Woodya1@student.lasalle.edu 🔽



**Anissa** Woody

Motivated, hardworking, and adaptable college student with a background to fit for a customer service or medical field role; a great asset to any company or team worked for. Seeking entry-level positions utilize my skills in the medical field.

## **Education**

SEPT. 2015 - PENDING

### Bachelor of Science / La Salle University - PA

- Majoring in biology
- Relevant Coursework: Microbiology, Structure and Function of Organisms, Calculus/ Analytical Geometry, Intro to Computer Science Applications and Presentation Skills

## Skills

- Exceptional written/communication skills
- Skilled problem solver
- Proficient in Microsoft word, excel, PowerPoint
- Multi-tasking

- Medical terminology
- Strong work ethic
- Interpersonal skills
- Works well under pressure

## **Experience**

FEB. 2018 - PRESENT

### Cashier / Cheesecake Factory

- Assist clients in person and over the phone by providing product/policy information as well as resolve client complaints.
- Calculate total payments received during shift and reconcile this information with total sales.
- Operate as a Designated Trainer, inform trainee about store products/ policy and administer quizzes at the end of the training period

JAN. 2017 - MAY. 2017

## **Book Seller /** La Salle Campus Bookstore

- Sorted through numbers and information to organize store packages.
- Answered phone calls regarding questions of items.
- Filed data as well as publisher information.

JUNE. 2016 - JAN. 2017

#### Home Care-attendant / Easter Seals

- Provided physical support to assist clients with performing daily activities such as: getting out of bed, bathing, dressing, walking, and using restroom.
- Documented and communicated observations, behaviors, and physical symptoms to nurse/physician.

# **Achievements/Awards**

- Employee of the month, September 2018 Cheesecake Factory
- Designated Trainer, July 2018- Cheesecake Factory
- African American student league Secretary of the Executive board
- National Honor Society for Collegiate Scholars (La Salle Chapter)- Member