Miranda C Montgomery 519 W King Street Philadelphia, PA 19144 Primary (662) 372.2587 Alt. (601) 292.9234 mirmont07@yahoo.com

Miranda C Montgomery

Relocated to the Philadelphia area recently.

I am currently looking for positions in the clerical, retail sales, mailroom, hospitality, office and reception fields. I have over 15 years of customer service, sales lead and management experience.

EXPERIENCE

• Benefits Consultant

Ameriplan Healthcare - Texas

March 2018 to Present

Benefits Consultant, responsible for offering benefits packages to members through our discounted health plans

• Sales Manager

Bri Luvs Bags - Tupelo, MS

March 2016 to Present

Responsible for assisting the co-owner with social media engagement, marketing, promotions and online events; also involved in offline events, marketing, promotions and sales. Customer service and selling are crucial parts of my position

• Sales Lead

The Limited - Hoover, AL

April 2014 to December 2015

Merchandising, pos transactions, stock, new credit accounts

• Housekeeper/Room Attendant-training

Hampton Inn & Suites - Tupelo, MS

May 2011 to January 2014

Responsible for stocking & maintaining supply cart

Guest services, cleaning, replenish linens, beverages, and customer service

Assistant Manager

Factory Connection - Pontotoc, MS

July 2009 to February 2011

Responsible for opening/closing store (deposits/cash handling) assisting customers,

merchandising, stock and sales floor maintenance

Also responsible for operating the store when the manager was off

• Sales Associate

Dress Barn - Tupelo, MS

June 2008 to January 2009

Assisting customers, new credit card accounts, merchandising, opening/closing store and stock.

Maintaining sales floor and tagging and steaming merchandise

• Sales Lead Associate

JCPenney - Tupelo, MS

November 2002 to January 2008

Responsible for customer service, merchandising, stock, pos transactions, floor maintenance, new credit accounts, training and fitting room attendant

• Food Service/Dietary

North Mississippi Medical Center - Tupelo, MS

September 1994 to March 2002

Prep and serve meals to patients, assist dietary staff with meal plans and maintain/stock meal prep area

• Data Entry Operator

Cook County Circuit Court - Chicago, IL

February 1987 to January 1994

Data Entry input and file clerk

EDUCATION

• Art/Illustration

Columbia College Chicago - Chicago, IL

1986 to 1987

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Hyde Park High School(Junior-Senior year) - Chicago, IL 1982 to 1986

SKILLS

Light typing

Merchandising

Copier Basic Computer

Data Entry Customer Service

Cashier Collections

Receptionist Loans Clerk

Direct Sales Retail Sales

Management

CERTIFICATIONS/LICENSES

• Women's Self Employment Program

Course taken to learn business ownership, management and business skills

• Primerica Life Insurance Company

Certificate of Completion for Alabama Life Insurance Course

REFERENCES

| Cheryl Woods | Marie Smith | Timothy Green |
|----------------|----------------|----------------|
| (662) 255.6293 | (662) 681.6740 | (980) 428.0081 |