

Shanae Bowser  
7310 Sherwood Rd  
Philadelphia, PA 19151

To Whom This May Concern:

When I learned of your need for a Case Management position to join your team, I expedited my resume. My experience working with various groups of individuals and different social service programs, has prepared my ability to significantly enhance goals of this organization.

My experience includes working with behaviorally challenged and geriatric patients while assisting them with support services and independent life skills. Organizational skills included managing clients caseloads, and leading programs to ensure client's physical and personal objectives. My abilities to be time efficient, organized, professional, and punctual will prepare me to thrive in this position.

Some highlights of my qualifications include:

Using training to redirect violent patients, administering medications, and promoting socialization behaviors to minimize depression and loneliness.

Used communication and interpersonal skills to provide support in difficult situations.

Assisting with support for behaviorally challenged as well as recommending optimal treatment plans such as counseling through life transitioning events.

Providing support and case management services for behaviorally challenged adults

Great Customer Service and data entry skills that would ensure quality assurance to clients.

With my dynamic experience in human services support and my dedication to accommodate assistance to individuals in need. I believe I could exceed expectations for this role. The opportunity to discuss this position in further detail is greatly welcomed.

Thank you for your consideration, and I hope to hear from you soon.

Sincerely,

Shanae Bowser