



PRINCESS CADET

6337 Chew ave, Philadelphia, Pa 19138, 610-757-5160, Pricadet@outlook.com

PROFESSIONAL SUMMARY

High-energy and disciplined customer service representative with a solid background in retail. Adept at determining customer needs and resolving concerns.

SKILLS

- Attention to detail
- Multi-tasking and negotiation
- Issue resolution
- Word processing proficiency
- Communications
- Detail oriented
- Customer needs assessment
- Customer service
- Excellent communication abilities
- Well-organized

EXPERIENCE

Cashier | ShopRite of Drexeline | Upper Darby, PA

January 2017 - May 2017

- Accepted customer payments, and made change when necessary.
- Answered customers' questions on purchases, store policies, and store returns.
- Counted the cash in the register at the start and end of each shift.
- Greeted an average of 200 customers per day.
- Interacted in a pleasant and friendly way with store guests.

Volunteer | Bryn Mawr Extended Care | Bryn Mawr, PA

August 2014 - September 2015

- Assisted clients in understanding their available options of activities
- Listened to concerns and resolved patient
- Cleaned shelves, tables, and counters.
- Assist transferring residents.
- Help decorating

Delivery Driver/prep Cook/barista | Panera Bread | Conshohocken, PA

June 2018 - Current

- Acknowledged customer issues and resolved their problems quickly and efficiently.

- Greeted customers and offered them assistance where possible.
- Informed customers about current promotions and sales, encouraging them to take advantage.
- Assisted customers with ordering or dining area needs.
- Delivered consistently superb service to all customers.
- Greeted customers, provided information, and made guests feel welcome.
- Operated multiple preparation machines simultaneously.
- Performed routine cleaning requirements in dining and preparation areas.

EDUCATION

Diploma

June 2016

Haverford High School, Havertown, PA

Nursing LPN

PITC Institute, Wyncote, PA

REFERENCES

Reference: Sarah Chaga: Media studies and technology teacher. 6108535900 ext. 2129

Tricia dyal: Counselor 610-853-5900 ext.2574

Kirsten Montgomery: Theater teacher 610.853.5900 Ext. 2330

Esther: 6107575160