

To whom it may concern:

I am applying for the position of Student Assistance Program Case Manager for full time work. I learned of the job opening with your company through your website, and I am excited to be given the opportunity to make a difference in others' lives through this role.

I have spent the last 3.5 years working for community behavioral health organizations as a case manager on teams such as an Assertive Community Treatment team serving clients with severe and persistent mental illness and a Children's Mobile Intervention Services program serving children and families following crises. During this time, I have facilitated individual and group activities that support community integration; used a strengths-based model to support clients in managing and improving their behavior and the symptoms of their mental illnesses; and worked with clients to assist them in navigating resources such as homeless shelters, supportive housing, Medicaid, Social Security, and food benefits on a local, state, and federal level. This has required extensive knowledge of available resources, as well as meeting with clients in the community to ensure they are receiving the highest quality of care. These positions have also required high levels of independence and time management, and an advanced ability to maintain control in client interactions. This has included crisis response and supporting the client's recovery through counseling sessions.

I love the work I am able to do with my clients and am most satisfied when I can successfully advocate on behalf of a client, assist them in making a healthy decision, or help them obtain a much needed resource, and I believe this position would allow me to bring my skills in this area to your company. I look forward to discussing this position and my qualifications with you further. If you have questions or wish to contact me, I can be reached by phone at 719.238.2801 or email at ashcancell@gmail.com. Thank you for your time.

Best,

Ashlyn Cancellieri