

Ali Pottebaum

Philadelphia, PA

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(215) 680-9789

Objectives:

To secure a social work position that will allow me to make a meaningful contribution to the betterment of society and improving the lives of individuals with integrity and competence.

Authorized to work in the US for any employer

Work Experience

Case Management Intern

Hope Rescue Mission - Reading, PA

August 2018 to Present

Reading, PA

August 2017- May 2018

Managed caseload of 20 men. Facilitated client transitions from the shelter to employment and housing. Worked with an interdisciplinary team. Developed networks and connections with social service agencies. Assisted clients assimilate into the community and society after incarceration.

Substance Abuse Case Manager

Northwestern Community Services Board - Winchester, VA

June 2018 to January 2019

Case manager for 40 adults with co-current substance abuse and mental health disorders. Primary responsibility was facilitating their transition from addiction to sobriety through care coordination, weekly visits in conjunction with their individualized treatment plan. Management also include communications with public, social, and welfare agencies to obtain and provide information. Presented case history material for review and discussion with other staff members bi-weekly. Worked independently as well as part of a team to provide medicated assisted treatment (office based opioid treatment).

Street Outreach

Berks Coalition to End Homelessness - Reading, PA

January 2018 to May 2018

Volunteered with street and community outreach to assist and support the homeless in Reading PA.

Guest Ambassador & Guest Arrival Hostess

Sesame Place Amusement Park - Langhorne, PA

May 2012 to September 2017

Responsibilities include excellent customer service while creating exceptional guest experience in person, email and phone. Work with unsatisfied guests to problem resolution management for guests as well as special requirements for guests with intellectual and physical disabilities gain special ride access and wheelchairs.

Education

Bachelors of Social Work (BSW) in Social Work

Kutztown University - Kutztown, PA

August 2014 to May 2018

Archbishop Wood High School - Warminster, PA

May 2014

Skills

Case Management

Certifications/Licenses

CPR

April 2018 to April 2020

Narcan Trained

DLA-20: Mental Health Outcomes Trainer

Trained to use and train others on implementing and using the DLA-20 scoring tool