Karissa O'Conner

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EDUCATION

Eastern University

Wayne, PA

Bachelor of Arts in Sociology and Criminal Justice

May 5, 2018

• **GPA:** 3.39 / 4.0

• Honors: Alpha Tau (International Sociology Honor Society), graduated summa cum laude

WORK & LEADERSHIP EXPERIENCE

AlphaCare

Client Advocate

Philadelphia, PA

May 2018 – Present

- Assist registered nurse in patient care during pregnancy testing and ultrasound visits
- Obtain client history and other necessary information to assist in patient care
- Facilitate client intakes and ongoing case management
- Assist with client programs such as mother's group and trauma healing workshops

Ultrasound Assistant Intern

August 2017 – May 2018

- Work alongside nurses and social workers to assist with client appointments
- Witness for ultrasound appointments
- Obtain and analyze data for submission to grant providers

Volunteer Coordinator

June 2016 – August 2017

- Organize and schedule all groups seeking to volunteer at AlphaCare
- Lead volunteer projects onsite
- Educate volunteer groups of all ages on the work that AlphaCare does and their community relations

Eastern University

Wayne, PA

Assistant Coordinator for Study Abroad: Malawi, Africa – Sociology Dept.

January 2017 – Present

- Conduct informative presentations to Eastern University students about the study abroad program
- Create marketing materials to advertise to interested candidates
- Recruit students for future study abroad experience

Enrollment Management Associate – Admissions

January 2016 – May 2016

- Collect and input data on incoming students
- Conduct tours for perspective students visiting Eastern
- Facilitate admissions events

Maurices

Gettysburg, PA

Sales Associate

April 2014 – August 2014

- Greet customers, respond to questions, and increase customer engagement with merchandise
- Operate cash register and manage financial transactions
- Maintain store organization and cleanliness

Hall's Daycare Littlestown, PA

Daycare Assistant

June 2010 – August 2016

- Assist in supervision of children ranging from infants to adolescents
- Facilitate educational activities and early learning experiences
- Budgeting, shopping for daycare supplies, meal preparations, and daily clean up

ADDITIONAL EXPERIENCE

Study Abroad Experience

Malawi, Africa

Full-Time Student/Researcher

August 2016 – December 2016

- Spent six weeks in Malawian village
 - o Conducted home interviews and collected data on village living conditions
 - o Presented research findings to Pamoza International to enhance community aid
 - o Created student-led food security initiative
- Received education at traditional Malawian college, African Bible College
 - Joined student clubs and activities
 - Visited with Malawian political leaders
 - o Engaged in field visits with non-governmental organizations working in Malawi

Carroll County District Attorney's Office

Westminster, MD

Internship, Victim/Witness

December 2015 – January 2016

- Reviewed cases notes and evidence logs in preparation for victim/witness meetings
- Attended court alongside victims and their families

CERTIFICATION AND SKILLS

Certifications & Training: Certified Prevention Point, Philadelphia in Overdose Awareness and Reversal, American Bible Society Trauma Healing

Technical Skills: Proficient in social media advertising, skilled in the use of WayCool Programming Software, advanced in the use of Microsoft Office software