# Kayonna Hennigan

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#### **SUMMARY OF QUALIFICATIONS**

- Experienced in research and analysis, clerical work, quality control
- Highly motivated to learn
- Communicate well with others through listening and speaking, customer service
- Leadership, mentoring, diffuse disagreements

#### **EDUCATION**

# Liberty University - Lynchburg, VA (Online)

Masters of Arts in Teaching: Elementary Education
Mansfield University of Pennsylvania - Mansfield,Pa
Dec.2022

Bachelor of Arts in Political Science: Political Science, Minor in History

#### RELEVANT EXPERIENCE

Behavioral Health Technician - CORA Services (January 2023- Present)

- Foster a therapeutic relationship with client
- Evaluate clients day, help clients with de-escalation and improve clients functioning
- Write treatment goals

## TRIO Student Support Services - Mansfield University

Peer Mentor (August 2020- December 2022)

- Organize and schedule time to meet with students about college
- Help figure ways for time management with students
- Organize events skill helping everts

# Field Research Abroad - Belize, Central America

Study abroad experience (May 20,-June 09,2022)

- Examine and analysis politics and culture of Belize
- Learn interview techniques and practice
- Research Culture of Belize

# **Brooks Maintenance Facilities** - Mansfield University

Front Desk Clerk (May 10,2022 - December 2022)

- Organize Work orders, file documents
- Responding to phone calls,
- Communicate with various departments

### Rite Aid-Philadelphia, Pa

Associate (December 2021- April 2022)

- Floor assistant helping people find what they need
- Organizing floor merchandise
- Cashier