

# Nichole Berntsen

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(267)-385-4061

## SUMMARY OF QUALIFICATIONS

From having experience from different job backgrounds, I am able to learn and adapt quickly. I enjoy hands on work, and am always open to learning something new.

## PROFESSIONAL EXPERIENCE

### Zumiez

#### Sales Associate

Philadelphia, PA

November 2017- March 2019

- Communicate with coworkers to utilize daily plans efficiently.
- Finding and satisfying needs of any customer asking.
- Responsible for transactions and money when cashiering.

### Harper's Garden

#### Hostess

Philadelphia, PA

September 2018-October 2018

- Greet customers and seat them accordingly
- Pickup phone to answer inquiries.
- Occasional bathroom checks for supplies needed

### Northeast Racquet Club and Fitness Center

#### Youth Instructor/Camp Counselor

Philadelphia, PA

June 2015- Present

- Caring for children in nursery from ages 6 months to 14 years.
- Accommodate to all children and all members of the gym.
- Work as summer camp art director, and assist with weekend art classes.

### Neshaminy State Park Pool

#### Counter Girl/ Cashier

Philadelphia, PA

May 2015 – July 2015

- Organize and prioritize tasks to keep customers happy- while having a maintained work environment.
- Responsible for handling and giving correct change to customers.
- Complete all responsibilities and closing procedure correctly in an allotted time-frame.

### Babysitter

Philadelphia, PA

January 2018 – February 2018

- Maintained consistent schedule requiring 21 hours a week to meet family's needs.
- Provided care and supplied needs to five month old baby throughout the day.

## EDUCATION

Arts Academy at Benjamin Rush– Cumulative GPA 3.83

Philadelphia, PA

Class of 2017

## RELEVANT SKILLS

- High level of experience with a variety of customers.
- Hard-worker, fast learner, with strong interpersonal communication..
- Self-manages very well.

## **Reference Sheet**

Robert Raben  
Supervisor (Northeast Racquet Club)  
Known 11 years  
215-431-9432

Megan Lackey  
Manager (Zumiez)  
Known 5 years  
215-485-2032

Megan Johnson  
Store Manager (Zumiez)  
Known 1 year  
215-637-0419

Wendy Schmukler  
Kid's Club Director (Northeast Racquet Club)  
Known 3 years  
215-779-0621